



Practice management software and business services for the modern dentist.



**A single solution
for your practice.**





A family affair

A proud DAISY customer, Dave Bizeau, D.M.D., (far left) began practicing dentistry in 1978. He saw his dream of a paperless office become a reality in 2006 when he opened Destination Dental in Newberg, Oregon. He practices with his son, Zephyr Bizeau, D.M.D., and Zephyr's wife, Gayle Bizeau, D.M.D. Also pictured is Dave's son Gabe, who also plans to join the practice after graduation from dental school.

Practice management software that meets your needs and exceeds your expectations.



Designed for the modern dentist, DAISY is one of the most advanced practice management software products on the market today. DAISY uses Sybase database technology—the same technology that powers the New York Stock Exchange—to streamline your business processes.

ADVANCED FEATURES

DAISY gives you the ability to efficiently manage your accounts receivables, patient scheduling and clinical charting. With DAISY, tasks such as processing e-claims, estimating benefits, scheduling appointments and managing patient recall are easier than ever.

SEAMLESS INTEGRATION

You can be confident that DAISY will integrate seamlessly with leading digital diagnostic products, such as digital X-ray systems.

DAISY is also flexible enough to meet the demanding needs of every specialty in dentistry, including periodontics, endodontics and oral maxillofacial surgery.

AN ALL-PAYER SOLUTION

DAISY has access to thousands of insurance companies and third-party payers nationwide, which means you can send your claims electronically.

COST CONTROL

Dramatically reduce labor costs by eliminating paperwork and freeing up staff from the time-consuming tasks of stuffing, sorting and stamping mail.

WE KNOW DENTISTRY

Our software and business services are built on expertise gained from long-standing professional relationships in the dental industry.

Since 1982, we've been providing dentists with practice management solutions. You can count on DAISY to confidently fulfill all your software, hardware, networking, training and support needs.

DAISY AT A GLANCE

- Comprehensive scheduling that keeps you in control
- Time-saving management of claims and billing processes
- Flexible clinical charting with realistic 3-D teeth and restorations
- Seamless integration with leading digital diagnostic products
- Computer and networking solutions that deliver top performance
- Top-rated training and support

Intuitive electronic scheduling

DAISY's electronic scheduling will simplify every appointment task. Developed with your needs in mind, DAISY sets the standard as the most powerful and efficient scheduling tool on the market today.

SCHEDULING AT A GLANCE

- Customize daily, weekly and monthly schedule views and printouts
- Quickly find an appointment or group of family appointments
- Color code appointments
- Search for best appointment times using specific criteria
- Instant access to all patient records
- Create scheduled vs. production goals
- Track doctor vs. assistant time
- Post charges as patients leave
- Handy icons for checking visual status indicators: pre-medication, financial arrangements, confirmations, appointment status and more
- Track lab cases



It is very easy to move and re-schedule appointments, all while the hygienist is scheduling her own recall in the back office. What a treat that has been!



— Jessica Frederick, Dr. Larry W. Laurinat's office, Springfield, Oregon

THE ORGANIZER

The Organizer will quickly track canceled or pending appointments. Templates for standard appointments are stored in The Organizer for quick and easy transfer to the schedule.

THE BEST FIT

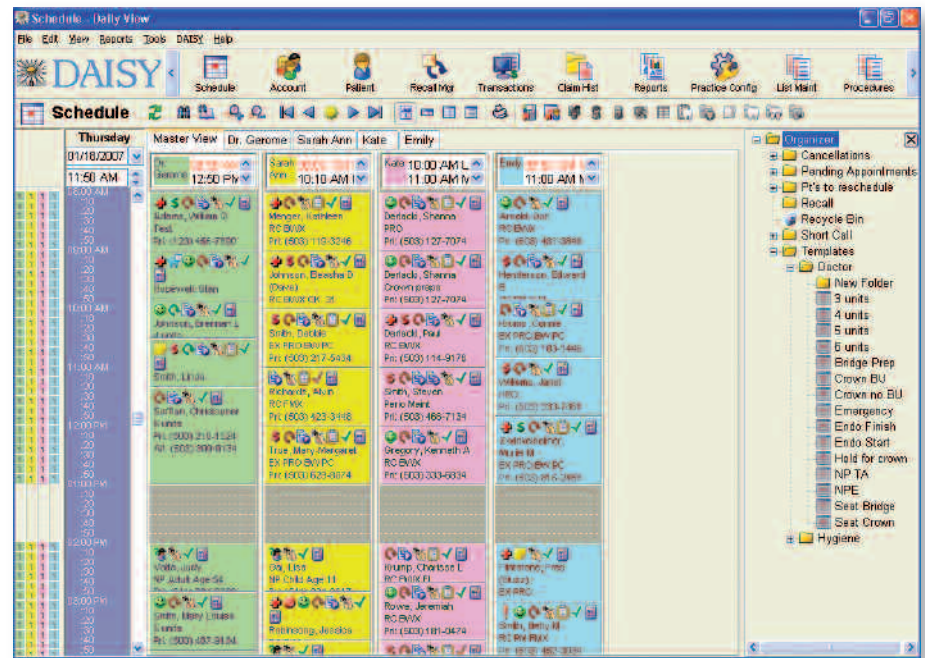
Use multiple search criteria with our Best Fit feature to quickly find open appointment slots based on patient availability.

HANDS-FREE RECALL

Hands-free recall allows you to automatically update patient recall information as you perform various scheduling functions.

GOAL TRACKING

Easily set and track production goals for daily, weekly or monthly production.



Claims and billing services that save you money.

DAISY's e-claims and billings functions save you time and money by automating lengthy tasks while still allowing you complete control over the entire process.

INTEGRATED BENEFITS AND ELIGIBILITY

Take the guesswork out of estimating patient benefits by checking eligibility and benefits prior to treatment, in real time.

PATIENT BILLING

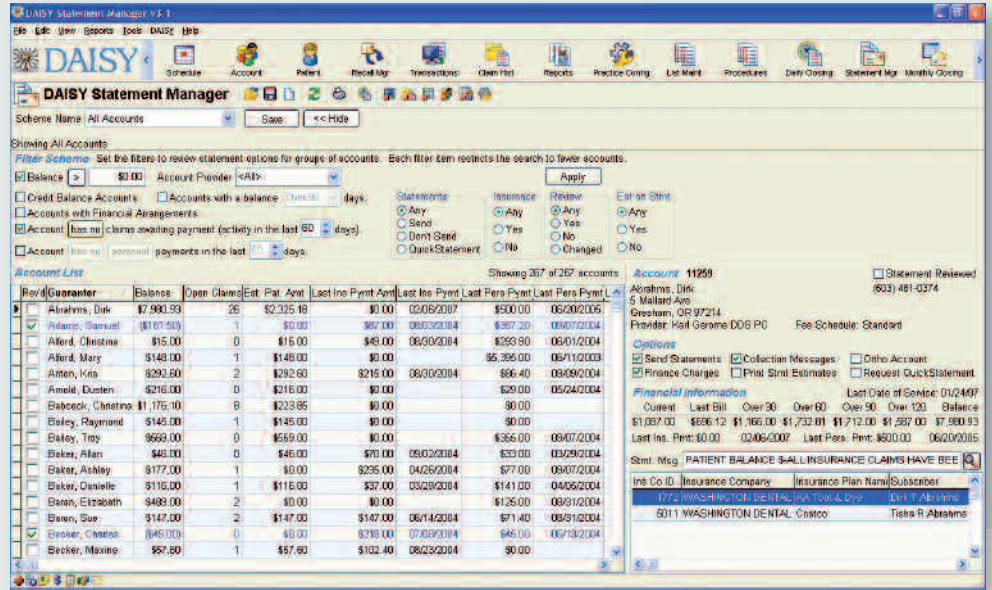
Comprehensive patient billing gives you complete control over the frequency of statement mailings and statement information. Easily customize your statements to meet the needs of your practice.

DYNAMIC ACCOUNTS RECEIVABLES TRACKING

Easily identify overdue accounts and claims to ensure your production-to-collection ratio is maintained at the highest percentage possible.

ELECTRONIC CLAIMS PROCESSING

DAISY allows you to submit electronic claims for processing. For those insurance companies unable to accept electronic claims, DAISY has the ability to print and mail them for you.



DAISY's Statement Manager helps you maintain control over the many variables of patient billings.



Our own high-speed laser printers and computerized mail insertion equipment will send your patient billings, claims and recall cards.

RECALL MANAGER

Use DAISY's Recall Manager to search for patients who are due for re-care, apply custom messages and even select card designs from an online gallery. DAISY will then print and mail the cards for you on our high-speed print and mail equipment, saving you time and money.

STATEMENT MANAGER PUTS YOU IN CONTROL.

Enjoy complete control over your accounts receivables with Statement Manager. A quick and efficient way to organize all your month-end processes into one work area, Statement Manager allows you to oversee the day-to-day financial health of your practice.

- Customize and preview statements before sending them and archive for quick reference
- Filter for accounts that should or should not receive statements
- Add personal messages to statements
- Reduce billing questions by detailing account activity on statements

Advanced clinical charting for the modern dental practice.

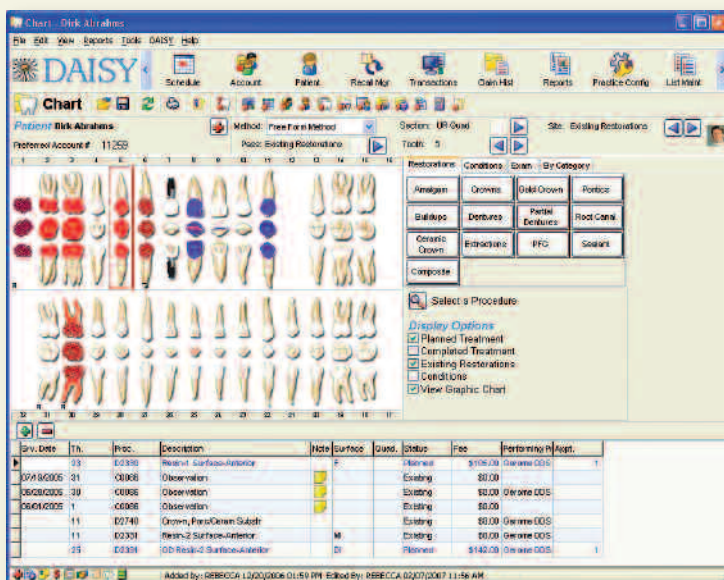
Maintain your clinical records electronically with our intuitive clinical charting software. Fully customizable, DAISY's charting

gives you complete control over how you enter patient records. And because DAISY is fully integrated with digital X-rays, intraoral cameras

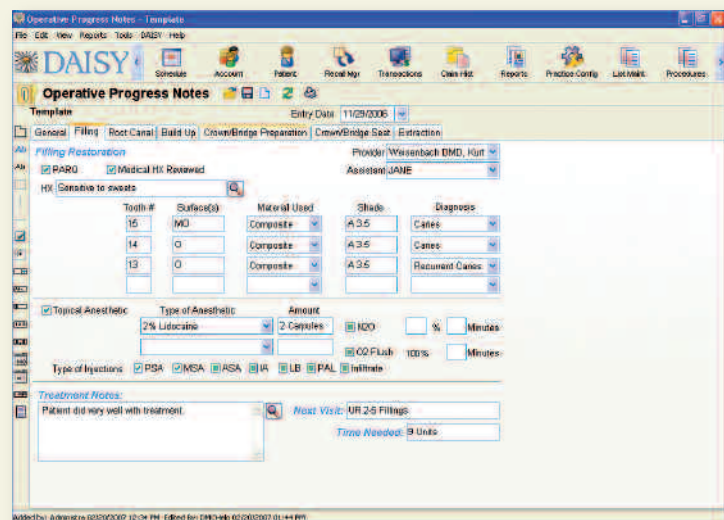
and imaging software, you can easily acquire images and import them for immediate use.

VOICE-ACTIVATED PERIODONTAL CHARTING

Keep your hands free while you quickly record perio exam data. Our voice recognition software knows the language of dentistry and eliminates the need for extra staff while streamlining consistent patient chart entry. Periodontal charting has never been faster or easier.



View electronic patient charts with realistic, 3-D teeth and restorations.

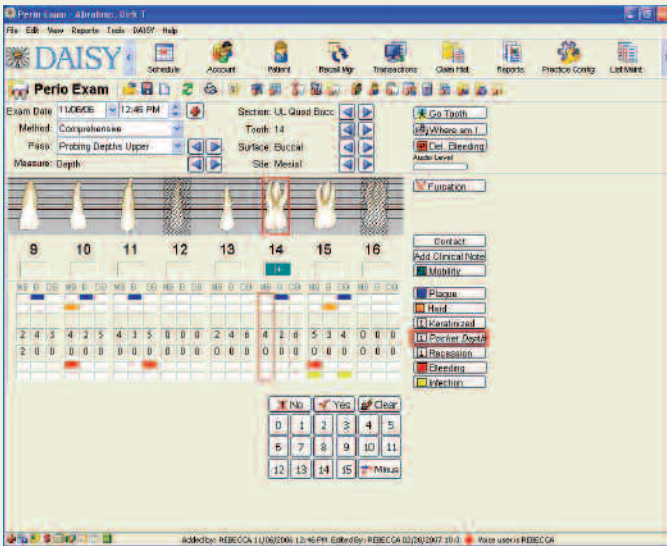


DAISY lets you design onscreen forms so you can access the specific information you want to manage. For example, Operative Progress Notes allows you to document clinical information that has been tailored for your practice, providing consistent and accurate record-keeping.

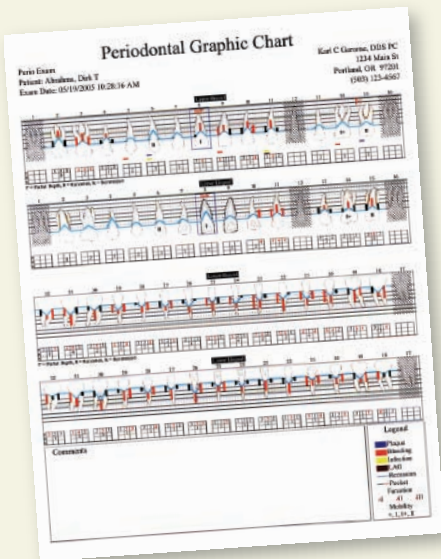
CHARTING AT A GLANCE

- Realistic-looking 3-D teeth and restorations with layered tooth graphics to show existing, completed, conditions and planned
- A Quick Access toolbar puts the most common tasks at your fingertips
- Periodontal charting features hands-free recording with voice recognition that knows the language of dentistry
- Integrates easily with most third-party patient education software

CLINICAL CHARTING



Periodontal charting allows you to detail conditions such as pocket depth, suppuration and bone line.



Visual representations enhance patient comprehension, which will often result in increased treatment plan acceptance. With DAISY, you can print charts so that patients can follow along with their treatment progress, or take printouts to a referred specialist.



Periodontal exams are more comprehensive and efficient when using a headset paired with DAISY voice recognition software, freeing up auxiliary staff members for other patient needs.



FULLY INTEGRATED

You can depend on DAISY for smooth compatibility with nearly every digital diagnostic product and its software. Some of these manufacturers include:

ADSTRA
APTERYX - CLINIVIEW XV
APTERYX - LIGHTYEAR
APTERYX SPEEDVISION
APTERYX - XRAYVISION
APTERYX - XVLITE
CLINIVIEW - INSTRUMENTARIUM
DENTRIX - CLARITY
DEXIS
DIMAXIS - PLANMECA
GENDEX - VIXWIN
IMAGE FX
KODAK IMAGING
PATIENTGALLERY
PATTERSON IMAGING
SCAN X - AIR TECHNIQUES
SCHICK CDR TECHNOLOGY
SIDEXIS - SIRONA
TIGERVIEW
TROPHY
VISIX
AND MANY OTHERS.

GOING DIGITAL?

DAISY will help ensure a smooth transition to a digital practice. For your convenience, our digital conversion experts have outlined the most important steps to consider:

- STEP ONE: Select the digital technology you prefer (direct sensor or phosphor plate).
- STEP TWO: Assess your computer and networking needs.
- STEP THREE: Determine the design of your operatory.
- STEP FOUR: Decide what you'll require for data storage and protection.

You can depend on DAISY for seamless digital integration.

Because DAISY's open architecture is non-proprietary, you can count on seamless integration with image management software, digital X-rays, intraoral cameras and cosmetic imaging systems.



DAISY has great photo integration from camera to chart. Getting the patient photo into the initial chart screen is really nice.

— Dave Bizeau, D.M.D., Destination Dental, Newberg, Oregon





DAISY isn't just software—it's a single solution for your practice.

In addition to practice management software, DAISY offers the best in computing and networking solutions. Buying your software and hardware from the same source just makes more sense—and with a single phone call, our friendly sales representatives, installers, trainers and support staff will be with you every step of the way.

COMPUTER AND NETWORKING SOLUTIONS

We're a licensed reseller of Dell™ computer systems, offering the latest technology in workstations for your practice. Give us a call and we'll evaluate your current setup to help you find the system that suits your needs.

INSTALLATION

Our installers are carefully trained to help you get the most out of your

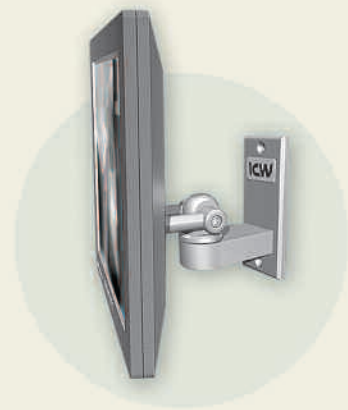
computer and networking purchase. They will even provide guidance on critical issues such as operatory design and digital technologies.

DATA PROTECTION AND STORAGE

Let our data protection and storage experts help you address this crucial component. They will help you determine which method is right for you and develop a fail-safe back-up procedure for your security.

SINGLE-SOURCE SERVICE

At DAISY, you get centralized customer support with a single phone number. That means no more searching for separate contact information if you should need assistance with software, computer or networking issues. With one phone call, you can address all of your technical support needs.



DAISY carries monitor mounts suited to any operatory, along with a broad selection of Dell™ products. All computer systems are outfitted with Intel® processors for optimum performance.

We'll give you all the tools to succeed—and train you to use them.



In a recent survey,* DAISY's training scored higher than any other dental practice management system.

*Dental Equipment & Materials magazine

At DAISY, we take training seriously. That's why becoming a DAISY customer is just the beginning of your relationship with us—we take the time to get to know you and your specific needs.

DAISY offers:

- Nationwide, on-site service visits
- Personalized, customized training
- Easy-to-learn techniques
- Group training
- On-site re-training
- Remote access training
- Phone training
- New employee training

NEW TRAINING

On-site training is provided with your DAISY purchase and is conducted by certified trainers with firsthand knowledge of managing a dental practice. Our trainers will take the time to understand which specific features are most important to you, how you'll be using them and get you up and running as fast as possible.

ONGOING TRAINING OPTIONS

For your convenience, DAISY offers practical, hands-on user meetings during which current users can expand their skills and learn about new release features. DAISY also offers both in-house and web-based seminars that cover specialized topics, such as claims management and advanced scheduling techniques.

Too busy to attend off-site training? On-site training and telephone-based training can be a faster and more customized option. And for new staff members, DAISY can arrange for either on-site or remote access training that will bring them up to speed.

DATA CONVERSION

A worry-free conversion is vital when changing software. Our installation experts will ease your mind with a thorough data evaluation before converting from your current practice management system to DAISY.



At DAISY, our support staff sets us apart.

We recognize that a practice management system is only as strong as the people who support it. At DAISY, this philosophy is our cornerstone.

DELIVERING ADVANTAGES BEYOND JUST SUPPORT

You'll get more than just software with your purchase of DAISY. Our top-ranked customer support will allow you to:

- Achieve greater profitability
- Get the most out of your practice management software
- Dedicate more time to providing patient care and free up your staff for more important projects



In a recent survey,* DAISY ranked No. 1 in overall customer satisfaction, scoring higher than any other dental practice management system.

*Dental Equipment & Materials magazine

- Enjoy comprehensive phone support—from software to networking assistance—with a single phone number

RESOURCES FOR THE MODERN DENTIST

Our System Support Specialists are committed to providing first-rate customer service and technical support. We also provide you with diverse resources from which you can get tips and tricks, learn about

ongoing training opportunities and keep abreast of DAISY news and updates.

Some of these resources include:

- DAISY's website, www.dmcdental.com, where our customers can access online support information
- Our quarterly newsletter, *DAISYnews*
- *Business Matters*, an electronic tip sheet, delivered weekly right to your DAISY inbox



Visit our website at www.dmcdental.com to view our online support options and learn about other products and solutions for your practice.

“ I can't express enough how the support team is always friendly, helpful and very patient with us. DAISY is a wonderful program and we are excited about all it has to offer our practice. ”

— Sharon Powell, Dr. Brian Drew's office, Shawnee, Oklahoma



www.dmcdental.com

1-800-368-6401

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